

<b>Undergraduates N=46</b>	<b>Weekly</b>	<b>Quarterly</b>	<b>A major problem</b>
9 Bursar: payment of fees, parking permits: 6:00 M Th	0.0	73.9	34.8
66 TRACS: registration, grades, class schedule, financial aid: 7:00 M F	8.7	76.1	28.3
4 Advising Center: academic advising: 6:00 M Th, 5:00 F	2.2	41.3	26.1
10 Campus Information (909)880 5000: telephone operator: 5:00 M F	6.5	54.3	19.6
15 College of Business & Public Administration Advising Center: 6:00 T Th	4.3	19.6	19.6
32 Financial Aid Office: loans, grants, workstudy, scholarship information: 6:00 M Th	0.0	60.9	19.6
22 Coyote Bookstore: books for classes, other necessary purchases: 8:00 M Th	30.4	58.7	17.4
16 College of Business & Public Administration: class petitions, academic advising in departments: 6:00 M Th	2.2	19.6	17.4
42 Learning Center: tutoring, testing, study areas, computer labs: 8:00 M Th, 4:00 F	8.7	17.4	15.2
2 Admissions: application materials, application status, evaluations: 6:00 M Th	6.5	41.3	15.2
14 College of Arts & Letters: class petitions, academic advising in departments: 5:00 M F	2.2	15.2	15.2
57 Student Health Center: various health services: 6:00 T, W	0.0	19.6	15.2
19 College of Social & Behavioral Sciences: class petitions, academic advising in departments: 5:00 M F	2.2	10.9	13.0
49 Parking Services: parking permits: 4:00 M F	2.2	37.0	13.0
25 Coyote One Card Office: 9:00 M Th, 5:00 F	0.0	34.8	13.0
20 Commons/Food Service: food: 8:00 M Th, 6:00 F, 11:00 4:00 Sa Su	32.6	10.9	10.9
43 Library: circulation, reference, bibliographic instruction: 11:00 M Th, 5:00 F Sa, 2:00 11:00 Su	17.4	32.6	10.9
33 Fitness Center: 6:00 M Th, 8:00 F	15.2	4.3	10.9
17 College of Education: class petitions, academic advising in departments: 5:00 M F	2.2	4.3	10.9
28 Email Support: 4:30 M F	4.3	8.7	8.7
70 Writing Center: one on one writing conferences for all disciplines: 8:00 M Th, 5:00 F	4.3	8.7	8.7
1 Academic Programs: academic waivers & appeals, permissions: 6:00 M Th	2.2	13.0	8.7
18 College of Natural Sciences: class petitions, academic advising in departments: 5:00 M F	2.2	2.2	8.7
56 Student Acs: acs receivable, financial aid disbursement	2.2	41.3	8.7

63 Telephone Support: 4:30 M Th	2.2	13.0	8.7
8 Assistive Computing Resource Center: 5:00 M F	0.0	8.7	8.7
11 Career Center: on campus employment, resume writing , job placement: 6:00 M Th	0.0	8.7	8.7
30 Extended Learning: open university, professional credit/non credit, extended enrollment: 6:30 M Th	0.0	4.3	8.7
36 Information Security Office: 5:00 M F	0.0	8.7	8.7
64 Testing Office: testing, obtain specialized forms: 4:30 M F	0.0	4.3	8.7
65 The Pub/Taco Bell Express: food & beverages: 8:00 M Th	13.0	2.2	6.5
3 Adult Re Entry Center: resources, referrals: 8:00 M Th	2.2	2.2	6.5
50 Psychological Counseling Center: psychological counseling : 6:00 T W	2.2	4.3	6.5
5 ASI Administration: 7:45 M Th	0.0	10.9	6.5
12 Center for Assisting Students in Education (CASE): credentials, student teaching, master's degrees: 6:00 M Th	0.0	2.2	6.5
34 Graduate Studies: graduate programs, procedures for master degrees: 5:00 M F	0.0	2.2	6.5
67 Voice Mail Support: 4:30 M F	0.0	10.9	6.5
21 Commuter Services: 8:00	6.5	4.3	4.3
53 Reference Desk at Library: 9:00 M Th, 5:00 F Sa, 2:00 6:00 Su	6.5	30.4	4.3
54 Self Instructional Labs: 10:00 M Th, 5:00 F	6.5	4.3	4.3
61 Student Union: meeting rooms, lounges, vending machines: 11:00 M Th	4.3	6.5	4.3
31 Facilities: key issuance: 5:00 M F	2.2	4.3	4.3
48 Parking Officers: 24/7	2.2	15.2	4.3
6 ASI Book Co op: 5:45 M Th	0.0	8.7	4.3
27 Data Network Support: 4:30 M F	0.0	6.5	4.3
40 IRT Vice President's Office: 5:00 M F	0.0	4.3	4.3
41 Kiosk Computer Touch Screen Information Booth: general campus information, student records: 11:00 M Th	0.0	10.9	4.3
44 Master's of Business Administration Office: 6:30 M Th	0.0	2.2	4.3
45 Media Services: 9:00 M Th, 5:00 F	0.0	6.5	4.3
52 Records: change of major, grad checks, transcripts: 6:00 M Th	0.0	28.3	4.3
23 Coyote Cafe: food & beverages: 8:00 M Th	30.4	4.3	2.2
24 Coyote Copy Center: copying, printing: 9:00 M Th	10.9	6.5	2.2
13 Children's Center: child care, parent education, internships: 8:00 M Th	2.2	0.0	2.2
47 OPAC and Databases: 24/7	2.2	2.2	2.2
51 Public Safety: Campus Police, escort services: 24/7	2.2	8.7	2.2
59 Student Technology Support Center: 9:00pm M Th, 5:00 F	2.2	6.5	2.2
62 Swimming Pool: 6:00 M F	2.2	4.3	2.2
7 ASI College Legal Clinic: 6:00 M, 8:30 W	0.0	4.3	2.2
29 Event Scheduling: 10:00 M Th, Weekends all day until 10pm as needed	0.0	10.9	2.2
35 Info Den/Music Listening: 1:00 10:00 M Th, 8:00 Noon M W, 1:00 5:00 F, 2:00 6:00 Su	0.0	4.3	2.2
38 International Student Services: academic consultation, student activities, travel documents: 11:00 As needed	0.0	4.3	2.2
46 Multicultural Center: resources, referrals: 7:00 M F	0.0	4.3	2.2

60 Student Union: Administrative Office: graphics, notary: 6:00 M F	0.0	2.2	2.2
68 Water Resource Institute: 5:00 M F	0.0	2.2	2.2
26 Data Center: 24/7 except Christmas & New Year	0.0	10.9	0.0
37 Information Services: information booth: 8:30 M F, 3:30 Sa Su	0.0	13.0	0.0
39 IRT Support Center: 5:00 M F	0.0	4.3	0.0
55 Services to Students with Disabilities: academic support, learning disabilities, special services: 10:00 As needed	0.0	2.2	0.0
58 Student Leadership and Development: leadership training, Greek life, clubs, student orientation: 6:00 M Th	0.0	6.5	0.0
69 Women's Resource Center: resources, referrals: 8:00 M Th	0.0	0.0	0.0

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